



Covid – 19 / Corona Virus

In conjunction with the National State of Emergency as announced on the 15th March, with regard to the spread of the Corona Virus, we at Smiling Orthodontics would like to make the following arrangements:

- 1. Smiling Orthodontics will be closed from the 20th March till 30th March 2020. Please consult our Facebook and Web page for regular updates.**
- 2. Smiling Orthodontics endeavour to follow recommended best practise protocols. We will do everything in our power to make our practises a safe environment.**
- 3. Smiling Orthodontics will implement the following safety measures:**
 - Smiling Orthodontics requests that all patients and parents who have travelled abroad over the past preceding two months have appointments postponed and rescheduled.**
 - Patients with a relevant history to cancel and postpone appointments. These include -**
 - i. A recent (14 days or current) fever?**
 - ii. Coughing and or breathing difficulty (14 days or current)?**
 - iii. Patients presenting with flu like symptoms and sore throats.**
 - iv. Patients / Parents in contact with confirmed corona patient?**

v. Patients or parents in close or direct contact with persons with symptoms of fever, coughing or breathing problems?

- **Parents, friends, relatives or siblings would be advised not to visit the practise.**
- **The clinical area is for exclusive access to patients and clinical staff. Oral hygienist and Dr H Uys will still be available for consultation on request.**
- **When entering the practice:**
 - i. Mandatory washing of hands (drying with disposable paper towels)**
 - ii. Mandatory sanitizing stations to be used**
 - iii. Keep a minimum distance of 1 -2 meter from other people**
 - iv. Oral rinse with Chlorohexidine oral rinse.**
- **Patients with emergencies will still be assisted on a scheduled basis. Please call reception in case of an emergency.**

At Smiling Orthodontics, we would like to stand together to prevent the spread of this virus and thereby ensuring that all patients, parents and staff are in a safe and healthy environment. We apologise for the inconvenience caused and wish everybody a happy and healthy Easter.

Best wishes,

Dr. Herman Uys and the Smiling Orthodontic Team.

